

# IMMEDIATE STOP USE AND INSPECT NOTICE

## IMPORTANT - IMMEDIATE ACTION REQUIRED

May 7th, 2021

No. G-S005-A

This notice is intended to communicate immediate stop use and inspect information regarding CSA-certified Norguard branded Halo 10' Web Self-Retracting Lifelines (SRLs) and related private label branded and custom versions. In certain circumstances, this product's energy absorber may not properly deploy and requires immediate inspection.

**THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS STOP USE AND INSPECT NOTICE.**

## PART NUMBERS AFFECTED:

This notice affects the following part numbers:

- 10900CSA - Norguard 10' Web SRL with steel snap hook, carabiner, and swivel top. CSA certified.
- 10901CSA - Norguard 10' Web SRL with steel rebar hook, carabiner, and swivel top. CSA certified.

**PLEASE TAKE IMMEDIATE ACTION TO COMPLETE THE FOLLOWING STEPS:**

## STEP 1. DETERMINE DATE OF MANUFACTURE

Product date of manufacture is located on the back label as shown in Figure A. If the recorded date of manufacture is prior to January 2019 or after April 2020, no further action is necessary under this notice. If the recorded date of manufacture is January 2019 through March 2020, or if the date of manufacture is unknown for any reason, proceed to Step 2.

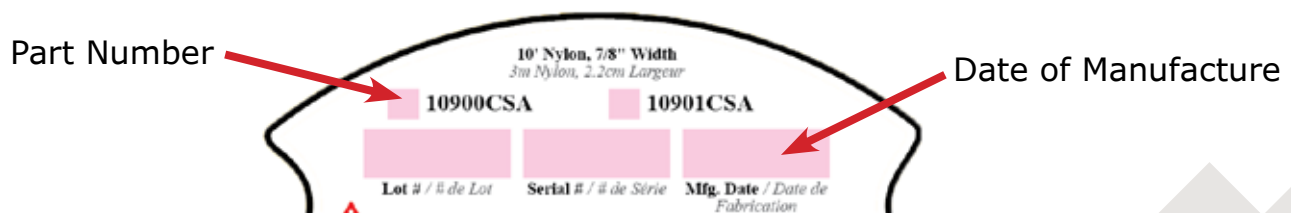


Fig. A - Date of Manufacture Label

## STEP 2. REMOVE AFFECTED PRODUCT FROM SERVICE

If the date of manufacture is January 2019 through March 2020 the product must be immediately removed from service for inspection. Removal from service is also required if the date of manufacture is unknown. **DO NOT ATTEMPT TO REPAIR THE PRODUCT.**



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Suite 800, Pasadena,  
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## STEP 3. HOW TO COORDINATE INSPECTION:

Customers with an affected product must contact Pure Safety Group Customer Service to coordinate inspection.

Please call: **705.521.1115** or email: **mike.costello@puresafetygroup.com**

Pure Safety Group will either inspect product on site or coordinate return of product to the nearest Pure Safety Group facility for inspection. Customer Service will provide instructions for shipping returned product on Pure Safety Group's shipping account if necessary. Any product that fails inspection due to the certain circumstances described in this notice will be replaced free of charge, including associated shipping costs.

**DO NOT RETURN PRODUCT TO PURE SAFETY GROUP WITHOUT OBTAINING A RETURN AUTHORIZATION NUMBER FIRST.**

Please direct any questions to the Customer Service Department.

Affected product will be relabeled and will be permanently marked with a green check mark as shown in Figure B to indicate that the product has been inspected.



Fig. B - Example of Product Label After Inspection

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